Assessor's Parcel Number: N/A	OFFICIAL RECORDS Requested By: DC/FINANCE
Date:JULY 22, 2013	DOUGLAS COUNTY RECORDERS Karen Ellison - Recorder
Recording Requested By:	Page: 1 Of 14 Fee: \$ 0.00 Bk: 0713 Pg: 5018
Name: <u>KATHY LEWIS</u> , FINANCE	Deputy: sg
Address:	
City/State/Zip:	
Real Property Transfer Tax: \$_N/A	
/_/	
LEASE AGREEMENT #2013.137	
(Title of Document)	

BK : 07 13 PG : 50 19 7/22/20 13



Lease Agreement

Customer: DOUGLAS, COUNTY OF

BillTo: COUNTY OF DOUGLAS

MANAGER PO BOY 218

PO BOX 218 MINDEN, NV 89423-0218 Install: COUNTY OF DOUGLAS

MANAGER

1594 ESMERALDA AVE MINDEN, NV 89423

State or Local Government Negotiated Contract: 072456400

	_\
Agreement Information	Requested Install
	Date
Lease Term: 60 months	7/31/2013
Purchase Option: FMV	
<i>/</i> / \ \	
())	
	Lease Term: 60 months

		Minimum Payments (Excluding Applicable Taxes)				
1. W7855PT	\$194.24	1: BLACK 2: COLOR	All Prints All Prints	\$0.0050 \$0.0500	- Consumable Supplies Included for all prints - Pricing Fixed for Term	
ltem	Lease Minimum Paymen:	Mater	Print Charges Volume Band	Per Print Rate	Maintenance Plan Features	

Authorized Signature

Customer acknowledges receipt of the terms of this agreement which consists of 2 pages including this face page.

Signer Greg Lynn, Chairman

Phone: 775-782-9821

Signature:

Date: 7/18/13

Thank You for your business!
This Agreement is proudly presented by Xerox and

M. Decarlo-Lintzner (775)833-0623

For information on your Xerox Account, go to www.xerox.com/AccountManagement





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Terms and Conditions

INTRODUCTION:

 NEGOTIATED CONTRACT. The Products are subject solely to the terms in the Negotiated Contract identified on the face of this Agreement, and, for any option you have selected that is not addressed in the Negotiated Contract, the then-current standard Xerox terms for such option.

GOVERNMENT TERMS:

2. REPRESENTATIONS & WARRANTIES. This provision is applicable to governmental entities only. You represent and warrant, as of the date of this Agreement, that: (1) you are a State or a fully constituted political subdivision or agency of the State in which you are located and are authorized to enter into, and carry out, your obligations under this Agreement and any other documents required to be delivered in connection with this Agreement (collectively, the "Documents"); (2) the Documents have been duly authorized, executed and delivered by you in accordance with all applicable laws, rules, ordinances and regulations (including all applicable laws governing open meetings, public bidding and appropriations required in connection with this Agreement and the acquisition of the Products) and are valid, legal, binding agreements, enforceable in accordance with their terms; (3) the person(s) signing the Documents have the authority to do so, are acting with the full authorization of your governing body and hold the offices indicated below their signatures, each of which are genuine; (4) the Products are essential to the immediate performance of a governmental or proprietary function by you within the scope of your authority and will be used during the Term only by you and only to perform such function; and (5) your payment obligations under this Agreement constitute a current expense and not a debt under applicable state law and no provision of this Agreement constitutes a pledge of your tax or general revenues, and any provision that is so construed by a court of competent jurisdiction is void from the inception of this Agreement.

3. FUNDING. This provision is applicable to governmental entities only. You represent and warrant that all payments due and to become due during your current fiscal year are within the fiscal budget of such year and are included within an unrestricted and unencumbered appropriation currently available for the purchase/maintenance of the Products, and it is your intent to use the Products for the entire term and to make all

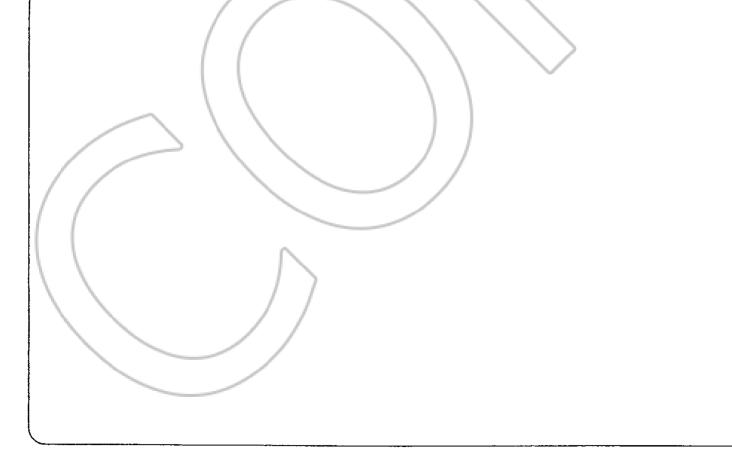
payments required under this Agreement. If (1) through no action initiated by you, your legislative body does not appropriate funds for the continuation of this Agreement for any fiscal year after the first fiscal year and has no funds to do so from other sources, and (2) you have made a reasonable but unsuccessful effort to find a creditworthy assignee acceptable to Xerox in its sole discretion within your general organization who can continue this Agreement, this Agreement may be terminated. To effect this termination, you must, at least 30 days prior to the beginning of the fiscal year for which your legislative body does not appropriate funds, notify Xerox in writing that your legislative body failed to appropriate funds and that you have made the required effort to find an assignee. Your notice must be accompanied by payment of all sums then owed through the current year under this Agreement and must certify that the canceled Equipment is not being replaced by equipment performing similar functions during the ensuing fiscal year. You will return the Equipment, at your expense, to a location designated by Xerox and, when returned, the Equipment will be in good condition and free of all liens and encumbrances. You will then be released from any further payment obligations beyond those payments due for the current fiscal year (with Xerox retaining all sums paid to date).

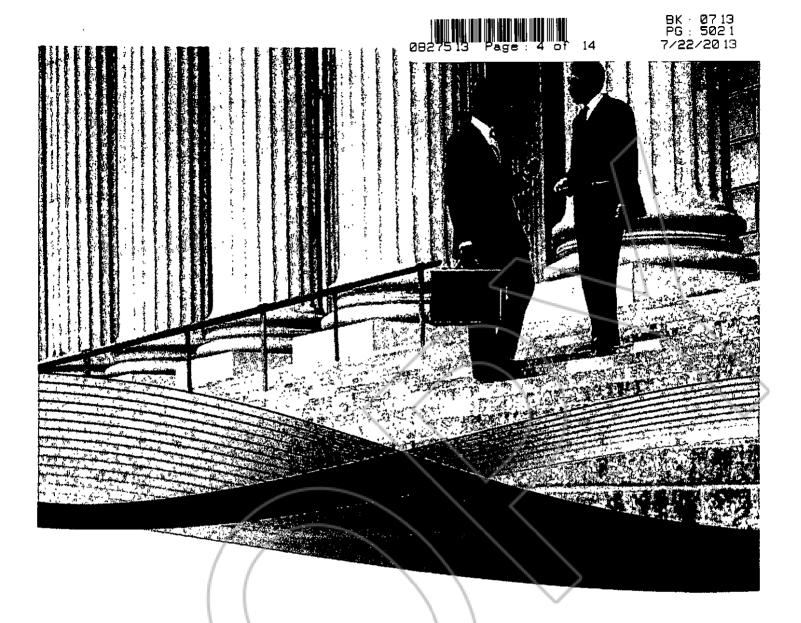
PRICING PLAN/OFFERING SELECTED:

4. FIXED PRICING. If "Pricing Fixed for Term" is identified in Maintenance Plan Features, the maintenance component of the Minimum Payment and Print Charges will not increase during the initial Term of this Agreement.

GENERAL TERMS & CONDITIONS:

5. REMOTE SERVICES. Certain models of Equipment are supported and serviced using data that is automatically collected by Xerox from the Equipment via electronic transmission from the Equipment to a secure off-site location. Examples of automatically transmitted data include product registration, meter read, supply level, Equipment configuration and settings, software version, and problem/fault code data All such data shall be transmitted in a secure manner specified by Xerox. The automatic data transmission capability will not allow Xerox to read, view or download the content of any Customer documents residing on or passing through the Equipment or Customer's information management systems.





Proposal for Douglas County

Prepared by M. Decarlo-Lintzner

Phone: (775)833-0623

Email: Michelle DeCarlo@xerox.com

Fax: (877)518-4579

Date: 06/28/2013

Pricing Expiration Date: 08/30/2013





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Product Information: Color Unit

Product Overview. WorkCentre® 7855

The WorkCentre 7855 (WorkCentre 7800 Series) are high performance color multifunction printers (MFPs). Powered by ConnectKey® controller technology, these products provide simplicity to get your work done with security, productivity, convenience, and cost control—along with excellent print quality and concern for the environment. The MFP is not just a printing device, but also an integral part of your information workflow.

The WorkCentre 7800 series provides productivity and cost saving features such as Scanning, Fax Server, Hard Disk Security, Standard Accounting, Job Based Accounting, Color by Words, True Adobe Postscript, and Scan to and Print from USB. The added EFI network server option provides an excellent solution to those power office users that require color management capability in an office color MFP.

Product Highlights

- Security
 - McAfee® Whitelisting technology: Ensures only safe, preapproved files or functions are executed on your devices, minimizing the need to manually update software levels against new security threats
 - Protection from potential outside threats: ConnectKey MFPs include McAfee technology integration. Seamless integration with the Xerox MPS toolset and McAfee ePolicy (ePO) allows easy tracking and monitoring.
 - Automatic Cisco® TrustSec Identity Services Engine (ISE)
 integration: Provides comprehensive visibility of all ConnectKey
 MFPs' endpoints to enforce IT-centric security policies and
 compliance
 - Safeguard sensitive data: With encrypted PDF files for scanning; hard drive encryption, compliant with the 256-bit AES FIPS 140-2 standard; and Image Overwrite with a 3-pass scrub process to ensure total deletion of all data fragments
 - Prevent unauthorized access: Permit only authorized users to access the device with Xerox user permissions, network authentication, IP filtering, and smart card, role-based, and function-level login.

Value Proposition

WorkCentre 7800 Series is a part of the ConnectKey software platform that encompasses four key value planks of Security, Productivity, Convenience, and Cost Control.



Location Awareness



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Manage threats proactively: As new threats emerge, Xerox proactively monitors security clearinghouses for new vulnerabilities and provides patches when necessary, ensuring equipment stays current and your data is kept safe. In addition, you can receive timely updates via RSS feeds and stay informed. via www.xerox.com/security.

- Comply with the latest security standards: Includes Common Criteria, HIPAA, Data Protection Act, and COBIT
- Prevent IP theft and ensure non-repudiation: Total visibility into the device and network with Audit Log provides security policy management and tracking of all activity on the device.
 Administrators can know who accessed what—and when.

Productivity

- Common User Interface (UI): All ConnectKey multifunction printers use the same intuitive interface that provides large touch points and easy menus.
- Unified Address Book: Spend less time looking for contacts with an enhanced address book that stores all e-mail, fax, and scan information in a single contact. Simplify workflows with "favorites" that highlight common destinations.
- Remote Control Panel: Operate the control panel remotely and securely from any office PC as though you were standing at the device. This makes it easier and more convenient to troubleshoot and to train users. It also allows IT staff to monitor real-time performance and available resources remotely for greater uptime.
- Customize your workflows: Extensible Interface Platform® (EIP) technology allows creation of applications to run on ConnectKey MFPs without the need for additional IT infrastructure. This allows you to simplify and personalize the usability of your device with a range of capabilities from support applications to scanning.
- Onboard scanning solutions come standard, and require no extra software or middleware: Single Touch Scan; on-box Optical Character Recognition with searchable PDF creation; secure PDF; print from and scan to USB device; Scan to E-mail, Mailbox, and Network. In addition, single pass scanning simultaneously scans both sides of two-sided documents, while high compression technology reduces file sizes.
- Smart scan productivity: Scan and create multiple, single-page PDFs that can be distributed to different repositories for large, transactional processing. Also, create a multi-page, single PDF for easier storing and e-mailing of documents.
- Truly universal print driver: Provides a consistent, easy-to-use interface for end users, reducing the number of support calls and simplifying print services management.
- Quick, easy, step-by-step troubleshooting assistance: Embedded help videos right on the user interface

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Convenience

Print Quality

- Advanced HI-Q LED technology. Helps create professional-looking documents at the touch of a button.
- 1200 x 2400 dpi. Produces photo quality color images and rich, crisp text
- Outstanding image registration.
 Ensured by Advanced print heads with Digital Image Registration Control
- Print brilliant images. On a variety of stock as large as 12.6 x 19 in. and on paper weights up to 300 gsm
- EFI Fiery[®] Network Server.
 Provides easy-to-use color management tools, enhanced productivity and security features, and flexible workflow tools



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Xerox® Mobile Print and Xerox® Mobile Print Cloud®
 (options): An easy-to-use app or e-mail submission enables secure, accurate printing from most mobile devices (including Apple iOS and Android devices) to the WorkCentre 5800 Series.

- Single touch scanning: Use the Single Touch Scan feature to create a dedicated, easy-to-locate scan button directly on the color touch screen interface. Assign the Single Touch Scan button its own scanning workflow for fast document distribution and archiving.
- Xerox[®] ConnectKeyTM for SharePoint[®]: Scan files directly into Ms[®] SharePoint[®] and other Windows[®] folders.
- Xerox[®] ConnectKeyTM Share to Cloud: Cloud-based scanning solution provides easy, secure, scalable scanning to popular cloud-based repositories such as Google Docs, SalesForce.com, Office 365, and DropboxTM
- Xerox PrintBack: When working offsite, use PrintBack with your iPhone, iPad, or Android-based mobile device to print documents back at your office.
- Optional Wi-Fi connectivity: Administrators can connect the WorkCentre 7800 series devices anywhere, without the need for network cabling.

Cost Control

- Control User Pemissions: Available options such as color printing can be specified by users, groups, time of day, and application. You can also distinguish between what capabilities are available for walk-up users.
- Card Access/Authentication: The Xerox 5800 Series can be upgraded with optional ConnectKey Solutions to deliver even greater cost control capabilities. They support over 85 card types that enable users to log into the device using a proximity card, student ID, or security card, providing a secure method of authentication, tracking usage, and billing.
- Cisco® EnergyWise: Lets users control, manage, and report the device's power consumption information, and set optimal power states and timeout intervals that result in significant cost savings
- Manage, track, and report device usage: Use Xerox[®] Standard Accounting tools to control print quantities and charge-back options.

Environmental Features

- EA Toner provides energy savings and brilliant glossy output even on ordinary paper.
- Induction Heating fuser helps reduce power consumption in standby mode by 44% compared to a resistance heating device
- Device recovers from sleep mode in less than 10 seconds
- Scanner uses LED lighting that consumes 1/3 of the power of traditional scanners
- Cisco EnergyWise lets users control, manage, and report the device's power consumption information, and set optimal power states and timeout intervals.
- Earth Smart feature allows users to choose the most environmentally sensitive options for print jobs



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PRODUCT SPECIFICATIONS

Xerox[®] WorkCentre[®] 7830/7835/7845/7855 Color Multifunction Printer

Device Specifi	ications	WarkCentre 7830	WorkCentre 7835	WorkCentre 7845	WorkCentre 7855			
Speed		Up to 30 ppm color and black-and-white	Up to 35 ppm color and black-and-white	Up to 45 ppm color and black-and-white	Up to 50 ppm color Up to 55 ppm black-and-white			
Duty Cycle ¹		Up to 90,000 pages / month	Up to 110,000 pages / month	Up to 200,000 pages / month	Up to 300,000 pages / month			
Hard Drive / Process	or / Memory	160 GB / 1 2 GHz Dual-core / 2 GB system plus 1 GB page memory						
Connectivity		10/100/1000Base-T Ethernet, High-Speed	i USB 20 direct print, Optional Wi-Fi (with)	(erox® USB Wireless Adapter)				
Controller Features		Unified Address Book, Remote Control Ponel, Online Support, Configuration Cloning						
Optional Controller		EFI Server, EFI Productivity Bundle, EFI Ethernet Hub						
Copy and Prin Copy and Print Resc		Up to 1200 x 2400 dpi image quality (Prix	nt and Copy Output)					
First-print-out Time	(as fast as)	9 seconds color / 7.7 seconds black-and-wi	hite	7.5 seconds color / 6.4 seconds black-and-white	7.1 seconds color / 5 9 seconds block-and-white			
Page Description La	inguages	Adobe® PostScript® 3™, PDF, PCL® Sc / PCL	. 6 emulations, XML Paper Specification (XP	S ^ø) (Optional)				
Print Features		Print from USB, Secure Print, Earth Smart E Job Monitoring, Color By Words, Xerox® Pri	ortver Settings, Job Identification, Booklet Cr ntBack	reation Store and Recall Driver Settings, Bird	irectional Status, Scaling,			
Mobile Printing		Xerox® Mobile Print® (Optional), Xerox® M	obile Print Cloud® (Optional)					
Scan	Standard	Scan to Network, Scan to Email, Scan to Fo Single-touch Scanning, TWAIN Support	older, Scan to SMB or FTP, Text Searchable F	DF, PDF/A, XPS, Linearized PDF, JPEG, TIFF,	Scan to USB Memory Device,			
	Optional	ConnectKey for SharePoint®, ConnectKey Share to Cloud. Xerox® Scan to PC Desistop® SE and Professional, numerous solutions available through various Xerox® Bus Innovation Partners						
Fax	Standard	Internet Fax, Fax Build Job, Network Server Fax Enablement (solutions available through various Xerox® Business Innovation Partners)						
	Optional	Fax Forward to Ernati ar SMB, Walk-up Fax (one-line and two-line options, includes LAN Fax)						
Security	Standard	McAfee® Embedded, McAfee ePolicy (ePO) Compatible, HDD Overwrite, 256-bit Encryption (FIPS 140-2 compliant), Common Criteria Certification (ISO 15408) ² Secure Print, Secure Fox, Secure Scan, Secure Emoil, Cisco® TrustSec Integration, Network Authentication, SSL. SNMPv3, Audit Log, Access Controls, User Permissions						
	Optional	McAfee Integrity Control, Xerox [®] Secure A		(/				
Accounting	Standard	Xerox® Standard Accounting (Copy, Print, S	Scan, Fax, Email)					
	Optional	Equitroc Office®, Equitroc: Professional®, YSoft® SafeQ®, other network accounting solutions available through various Xerox® Business Innovation Partners						
Paper Input	Standard	Duplex Automatic Document Feeder: 110 sheets; Speed: up to 70 ipm (simplex), Sizes: 5.5 x 8.5 in to 11 x 17 in. / 148 x 210 mm to 297 x 420 mm Sizes: 5.5 x 8.5 in to 11 x 17 in. / 148 x 210 mm to 297 x 420 mm						
		Byposs Tray: 100 sheets; Custom sizes: 3.5 x 3.9 in. to 12.6 x 19 in. / 89 x 98 mm to 320 x 483 mm Tray 1: 520 sheets; Custom sizes: 5.5 x 7 5 in. to 11.7 x 17 in / 140 x 182 mm to 297 x 432 mm						
	Chaose One	3 Tray Option (Total 2,180 sheets) Adds three 520-sheet paper trays, Size: 5.5 x 7.2 in to 12 x 18 in. / 139.7 x 182 mm to SRA3						
/ /		High Capacity Tandem Tray Option (Total 3,140 sheets): Adds one 520-sheet paper tray, one 867-sheet paper tray and one 1,133-sheet paper tray; Size: 8 5 x 11 in / A4						
	Optional	High Capacity Feeder (HCF): 2,000 sheets; Size 8.5 x 11 in. / A4 long edge feed Envelope Tray: Up to 60 envelopes: #10 commercial, Monarch, DL, C5, Lorge U.S. Postcard, A6, Custom sizes: 3.9 x 5.8 in. to 6.4 x 9.5 in. / 98 x 148 to 162 x 241 mm						
Paper Output . Finishing	/ Standard	Dual Offset Catch Tray: 250-sheets each Face up Tray: 100 sheets						
	Optional	Office Finisher LX: 2,000-sheet stacker, 50 sheets stapled, 2-position stopling, optional hole-punch, optional booklet maker (score, saddle stitch) Integrated Office Finisher (optional with 7830/7835): 500-sheet stacker, 50 sheets stapled, single-position stapling Professional Finisher: 1,500-sheet stacker and 500-sheet top tray, 50-sheet multiposition stapling and hole punch, saddle-stitch booklet maker, V-Fold Convenience Stapler: staples 50-sheets (based on 75 gsm), includes Work Surface						

¹ Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis; 2 Certification pending

Go to www.xerox com/office/WC7800Specs for more detailed specifications and capabilities.

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Financial Details: Color Option

Proposed Costs: 60 Month FMV Lease

Items	Product Payment	Maintenance Payment	Print Charges					Total
			Meter	Volume Band	Per Print Rate	AMPV	Meter Charges	
1. W7856PT	\$194.24	Included	1: BLACK	All Prints	\$0.0050	Not known	Not Known	
			2: COLOR	All Prints	\$0.0500	Not known	Not Known	
Total	\$194.24	Included						\$194.24

Optional 3 Hole Punch: \$5.70 Per Month

W7855PT As Priced above Includes

- 55 PAGE PER MINUTE BLACK AND WHITE COPIER, PRINTER, Scan to Email, Scan to Network Folder, Scan to USB
- 55 PAGE PER MINUTE COLOR COPIER, PRINTER, Scan to Email, Scan to Network Folder, Scan to USB
- One Line FAX
- 130 sheet Automatic Document Feeder
- 2-520 sheet Paper trays adjustable up to 11x17, no tools required
- 2, High Capacity Paper trays for 8.5.x.11
- Stapler Finisher
- 1 100 Bypass tray
- Basic training
- Service/ Full Service Maintenance agreement with parts & labor
- Supplies, excluding paper and staples
- Fixed Price for the life of the contract
- Delivery and installation
- Analyst support to help connect the device



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Benefits of Working with Xerox

NO HIDDEN FEES:

- No Delivery or Removal Charges- At the end of a contract, who pays to disassemble, pack, ship, insure the equipment to be returned? This can range from \$600-\$1500 per unit
- No property Tax payments- Annual property tax is typically 1.87% of equipment price
- Fixed Service Cost for the life of the Contract
- Copy Credits- When service is necessary, Xerox technicians will take note to the copies that they make, and you will be credited the service amount
- No Insurance required- Monthly insurance is \$0.0025 times price of equipment
- No Supply Shipping fee
- 11 x 17 size paper is charged as only one click!
- No charge for SCANS
- No charge for Delivery of Toner
- No Lease Administration Fees
- No Fuel Surcharge
- New Connect Key Controller
- Xerox has Partnered with McAfee resulting in the industry's first lineup of multifunction printers that protect themselves from potential outside threats. McAfee's whitelisting technology ensures only safe, pre-approved files or functions are executed on your devices, minimizing the need to manually update software levels against new security threats.
- Detailed Job Queue located at device
- Scan to PDF/A: Captures fonts so you are assured files will open in the future
- Scan to Text Searchable PDF from Device
- o Xerox is the Original Equipment Manufacturer therefore you are ALWAYS guaranteed nothing but XEROX supplies and parts for your device
- Simultasking Capability Most vendors tout that their equipment can multitask and this is true. Their MFDs can copy, print, fax and scan but not necessarily at the *same time*. Xerox devices do, and they do it so well we prefer to call it Simultasking.
 - This means that while the engine is outputting a print job, another user can walk up to the device and send a fax or scan job at the same time? it does not need to wait for the print job to finish to send the fax over the phone line or scan image over the network. We are able to do this because our MFDs have separate subsystems for each document function which act independently of each other. For non-Xerox MFDs, you can program the fax job ahead, but it will not actually send the fax until the current print job is complete and the system cycles down from the print mode and then cycles back up for the fax job.

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Xerox units are the most productive and efficient than any in the industry. Why are ours so fast? Because of our Smart Controller Architecture, Xerox installs a separate subsystem for each document function. We do not share resources, coping has its own subsystem, printing has its own subsystem, fax has its own subsystem, and scanning/email has its own. Other vendors have one for all functions thus slowing down the machines considerably.

Print Around: - With this feature, the multi-function device does not stop processing jobs for missing resources. For example if a job sent to a Xerox MFP requires legal size paper and the machine is out of legal size paper, the Xerox device simply puts this job off to the side and continues to process all other jobs. When legal paper is supplied to the empty tray, then the legal job, that was being held, is pushed to the top of the job queue. This feature maximizes productivity and is essential for a successful asset consolidation strategy. If the number of devices in a department is reduced, than the remaining fewer devices must continue to process work to keep up with the workload. The device cannot stop every time a missing resource is requested or it will dramatically affect the productivity of the department's end users. Print-around is an exclusive Xerox technology.

Job Build for network scanning. Xerox offers the ability to combine multiple document scans into a single file for sharing over the network. For example, a scanned document or case file may include a mix of different size documents some with text and some with photos. Job build enables the user to scan documents from the glass, and some documents from the document handler, and to change settings in between scans. Once all scans have been completed, they can be combined into a single file for transmission over the network.

o Standard Postscript printing- Xerox offers Postscript printing standard on virtually every model whereas many competitors make Postscript a purchasable option. Postscript is the best output language for accurate rendering of pages and is the most transportable languages across devices. With Postscript users can be assured that their document will look the same no matter what output device they print in on.

Standard image overwrite- Xerox offers Image Overwrite as a standard feature on virtually all models that include a hard drive whereas many competitors charge for this option. The security of your data is too important to compromise simply because someone forgot to order an accessory on the MFP. Xerox always makes sure you have the ability to overwrite sensitive information stored on the device.

Single print and fax driver- Xerox incorporates the print driver and fax driver into a single piece of software. This both improves usability and reduces the workload of loading software on the device for the IT organization. Most competitors require a separate print and fax driver be loaded on each PC.

All Xerox units have virtually the same user interface thus making training issues minimal.

Progressive disclosure - The user interface on Xerox machines is neatly organized in nested folders so that the amount of information visible to the end user at any given time is not overwhelming or confusing. End users find our feature-rich user interfaces are still easy to navigate and understand.

O Context sensitive help - Xerox offers a **help button** on the front panel of all of its machines. No matter what screen you are on in the front panel, you simply touch the help button and the help screen will pop-up with relevant information related to the feature the end user is currently working with.

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- O Graphical jam clearance The user interface on Xerox machines walks users through the jam clearance step-by-step with pictures at each point in the process greatly simplifying the task.
- O Scanning: Xerox File size reduces network traffic, ensuring faster procession, and maximizes server storage
- Security: NIAP Certification
- **Bi-directional print drivers.** Xerox print drivers offer bi-directional communication with the Xerox MFP enabling the user to view real-time the job queue on the device and status of the consumables and paper trays. The user is able to see how much work is ahead of their jobs in the queue and if the machine has the necessary resources to complete their jobs. The net result is improved end user productivity
- O Xerox offers all lease customers the TSG, the TOTAL SATISFACTION GUARANTEE. This is our guarantee that if your unit is not performing to your satisfaction, experiencing frequent service calls, and cannot be fixed, you write us a letter and we give you another unit (the same model of course) in replacement. What makes our TSG unique is that the customer can initiate it.
- O SMARTS KITS, unique to Xerox, are simple items that you can replace in the machine. While you may have to wait for a service tech from other vendor we allow our customers to replace simple items. SMARTS KITS are VERY SIMPLE to change and are geared to keep you up and running longer. No other vendor offers this.

Xerox Online Tools for Account Management

Xerox Account Management provides Nevada Highway Patrol with the ease and flexibility of handling tasks electronically from billing and recordkeeping to asset management and administration. To learn more about these free convenient online services, visit www.xerox.com/accountmanagement.

Meter Readings: Provides the ability to report meter reads online or via touch-tone telephone. We automatically send an e-mail reminder to registered online users when readings are due.

In addition, through Xerox Smart eSolutions, our MeterAssistantTM can automatically submit meter readings from Xerox equipment and generate meter reports for billing reconciliations. This offering improves productivity and reduces costs. For more information, visit: www.xerox.com/accountmanagement and click on SMart eSolutions - MeterAssistantTM.

As an Online and MeterAssistantTM user, you can access your meter history for reporting and analysis.

Accounting and Administration: Offers a simple, quick process to call up open invoices, analyze them, and print them out. This enables Nevada Highway Patrol to retrieve the consolidated balance for all of the open

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invoices in your account. If you have any questions or concerns, you can easily open a billing inquiry online.

We also provide convenient tools for managing equipment locations and moves, changing addresses, viewing contract and maintenance agreement status, and checking status of orders.

Online Pricing and Purchase Order Renewal: Enables Nevada Highway Patrol to view and print up-to-date Purchase Order renewal pricing and to review the total value of active purchase orders. This site allows you to renew expired and soon-to-expire orders online. Interactive worksheets are also provided.

Online Invoicing and Payment: Provides comprehensive invoice management features to process Xerox invoices more effectively. Options include receiving invoices electronically, spreadsheet downloads, and email alerts when invoices are sent or almost due. Payment can be made electronically using the banking industry's direct debit transaction. All transactions are secure and confidential with an electronic payment record for fast and easy account reconciliation.

Electronic Data Interchange (EDI): Provides transmission of invoices in a batch mode. EDI is desirable for receiving and processing large quantities of repetitive invoicing and may require some investment to establish. Xerox adheres to the X12 format of the American National Standards Institute (ANSI). ANSI X12, as adopted by Xerox, provides a complete and accurate presentation of the elements necessary to accomplish the respective business process. If the EDI version of the standards shown is not compatible with your current EDI capability, we will be happy to provide the version you require. For more information, see www.xerox.com/edi.

Xerox MySupport

Xerox MySupport is an easy, online portal where Nevada Highway Patrol can customize your view of support, meter, and supply information for your specific equipment. MySupport is scalable and can be personalized to fit the specific needs of your business. Easily locate support content and find solutions in a more centralized and customized manner Tailor the display settings to products you want to see regardless of location. If you already have full-service maintenance or rental/lease agreements with Xerox, you may take advantage of MySupport.

MySupport gives you free access to:

- A customized secure support portal
- One-click access to drivers, documentation, and our award-winning Support Knowledge Base
- Notifications of new drivers, security alerts, and other content for the products you care about
- Meter read counts and supply usage information reported by your networked devices using Smart eSolutions and prInteract services

Xerox MySupport

Personalized access to online support of your devices



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- Newsletters featuring analyst insights
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