

Assessor's Parcel Number: N/A

Date: FEBRUARY 25, 2016

Recording Requested By:

Name: NIKKI SCHMIDT, PUBLIC WORKS

Address: _____

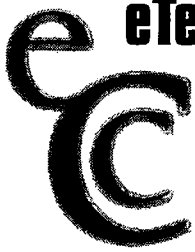
City/State/Zip: _____

Real Property Transfer Tax: \$ N/A



KAREN ELLISON, RECORDER

ANNUAL SERVICE AGREEMENT #2016.053
(Title of Document)



eTech Controls Corporation

Electronic Systems Design and Integration

FILED

NO. 2016-1053

2016 FEB 25 PM 2:40

DOUGLAS COUNTY
CLERK

BY  DEPUTY

Chris Oakden
Douglas County Facility Operations
PO Box 218
Minden, NV 89423
Phone 775-782-9904

Subject: Douglas County Jail, NV, Touchscreen Control System – Maintenance Contract

THIS AGREEMENT shall become effective on July 1, 2016 and shall expire on June 30, 2017.

Etech to provide an Annual Service Agreement to include the following:

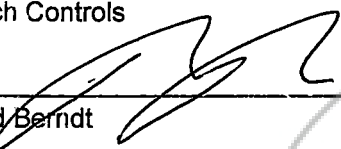
1. Prioritized Service Response for all Emergency and Routine service requests. Etech would provide a prioritized response over all other non-contract customers for both routine and emergency service requirements. Etech anticipates a 4-6 hour response time for any declared facility emergency (estimated 3 hours drive time plus possible equipment pickup at our offices and/or road delays). Routine Service requests would be scheduled for response within three business days.
2. Spare Parts: Etech typically stocks most equipment and parts that are utilized at the Douglas County Jail Facility, both Secure-tech control modules as well as 3rd party power-supplies, etc., and will endeavor to have needed parts on hand during Service Trips. Should any service equipment or parts not be available or in stock in our warehouse, upon approval we will obtain the needed parts and schedule a Service Trip to install them as soon as they arrive. We will review current on-site spare parts stocks with Douglas personnel to determine if any additional on-site parts should be recommended (modules, power-supplies, fuses, etc.).
3. Etech will provide Discounted Labor Rates for all Etech Services. Please see attached 2016 Etech Detention Service Rate Schedule – reference "Maintenance Contract" pricing column.
4. Discounted pricing is included for any needed Detention System Software Modifications and Features. Note, we can often perform requested system feature additions or modifications during the course of the (included) Scheduled Maintenance Trips, at no additional charge. More significant software feature requests would be fully programmed and tested at our offices, at discounted Factory Engineering rates, prior to scheduling installation on site.
5. Proposal includes a 30% discount off current list prices for all Secure-Tech brand detention control modules and/or module repair work, to facilitate ongoing maintenance and assist in any needed initial spare parts stocking. Also included are discounts off of our normal Service Schedule markups for all non-Secure-Tech brand repair parts. Please see attached 2016 Etech Detention Service Rate Schedule — reference "Maintenance Contract" pricing column.
6. Maintenance and Service work performed by our technicians will be discussed with the owner's Representative before our technician leaves your facility. Detailed Service Reports will be completed in the office of Etech Controls and mailed to the Owner's representative.
7. Scheduled Semi-Annual Maintenance Trips. Etech would provide two (2) Scheduled Maintenance Trips per year. The included (base) pricing to include eight (8) hours of site time per trip, to perform the following anticipated services (certain work types will be scheduled to be performed at night):

- a. Perform any needed and/or scheduled Detention System Software Modifications. All implemented software modifications to be installed on both Primary and Secondary Touchscreen Workstation PCs. Verify operation of both primary and secondary Touchscreen Workstation PCs and perform software backups of the Detention Control Software to both local and off-site (Etech) storage after any changes
- b. Perform any needed servicing of the installed Secure-Tech.com brand Detention Intercom, Door Control and Processor Control Systems. Verify correct voltages on all system power supplies. Check spare fuse and parts stocks.
- c. Note: Prior to each scheduled maintenance trip, Etech will coordinate with facility personnel to determine needed service work, review priorities, and discuss any desired Touchscreen software modifications.
- d. Any Service work required over the included eight (8) hours on-site would be charged per the attached discounted rate schedule.

PRICE for the above proposed Annual Maintenance Agreement: \$5500.00 Year.

The parties have read and considered the above provisions and hereby indicate their agreement by their authorized signature below.

Etech Controls

By 
 Brad Berndt

President
 Title

2/5/16
 Date

Douglas County Facilities

By 

MAINTENANCE SUPERINTENDENT
 Title

2/9/16
 Date



eTech Controls Corporation

Electronic Systems Design and Integration

P. O. BOX 3218 ROCKLIN CA 95677

4051 Alvis Court, #3, ROCKLIN CA 95677

916-630-1300

Fax 916-630-1100

www.ETECHCONTROLS.com

2016 DETENTION SERVICE RATES

EFFECTIVE January 2016



MANUFACTURER OF SECURE-TECH BRAND SYSTEMS



		GENERAL	SERVICE
		PER HOUR	CONTRACT
ASSIST	TELEPHONIC CONSULTING SERVICES: (NON WARRANTY) PLEASE PLAN TO PROVIDE A PURCHASE ORDER IF OVER 15 MINUTES OR IF CALL-BACK LONG DISTANCE TELEPHONE CALLS ARE NECESSARY	OVER 15 MINUTES PER PROBLEM 15 MIN MINIMUM \$90.00	N/C
	WARRANTY TELEPHONE SERVICE OR CALLS LESS THAN 15 MINUTES	CALL 916.630-1300 N/C	N/C
	HOURLY RATES		
DESIGN	DESIGN SERVICES: IN-HOUSE ENGINEERING RATE	\$120.00	\$100.00
	FIELD ENGINEERING RATE	\$150.00	\$120.00
ON SITE SERVICE HOURS AND ROUND TRIP TRAVEL HOURS ARE COMBINED FOR TOTAL HOURS PER CALL.			
SERVICE CALLS:		HOURLY RATES	
SERVICE	PRE-CALL PREPARATION - LOCATE AND PULL AVAILABLE PARTS & DOCUMENTS	\$100.00	\$80.00
	STANDARD FIELD RATE 8:00 A.M. THRU 5:00 P.M. - MONDAY THRU FRIDAY	\$150.00	\$120.00
	OVERTIME - JOBSITE TIME OVER 8 HOURS AND OR AFTER 5:00 P.M., SATURDAYS	\$225.00	\$180.00
	OVERTIME - JOBSITE TIME OVER 12 HOURS AND SUNDAYS, HOLIDAYS	\$300.00	\$240.00
MATERIAL	SECURE-TECH MODULES - MANUFACTURED BY ETECH CONTROLS CORPORATION	LIST	LIST LESS 30%
	MATERIAL - SERVICE MATERIAL (MATERIAL COSTS INCLUDES CHARGES FOR FREIGHT)	COST + 100%	COST + 70%
	MATERIAL PROCUREMENT TIME - CHARGED FOR NON-STOCK AND EMERGENCY PARTS	\$100.00	\$80.00
TRAVEL	OFFICE TO SERVICE SITE - BACK TO OFFICE - AIRPORT WAITING AND/OR FLYING TIME UP TO 8 HRS	\$100.00	\$80.00
	OVERTIME - WHERE COMBINED HOURS EXCEED 8 HOURS PER DAY & LESS THAN 13 AND SATURDAYS	\$150.00	\$120.00
	OVERTIME - WHERE COMBINED HOURS EXCEED 12 HOURS PER DAY AND SUNDAYS AND HOLIDAYS	\$200.00	\$160.00
SUPPORT	ANNUAL SERVICE CONTRACT CHARGE - PREPAID	N/A	\$1,800.00
	MILEAGE - ROUND TRIP PER MILE	\$0.89	\$0.89
	AIR FARE - ROUND TRIP IF REQUIRED	COST + 25%	
	GROUND TRANSPORTATION RENTAL OR FARE IF REQUIRED	COST +25%	
	LODGING AND INCIDENTAL EXPENSES (APPLIES TO OVERNIGHT STAYS ONLY) IF REQUIRED	COST + 25%	
	PER DIEM (OVERNIGHT AND WHEN JOB AND TRAVEL TIME EXCEED 10 HOURS PER PERIOD)	\$95.00	
IN-HOUSE BENCH REPAIR:		HOURLY RATES	
MISC.	1. Basic Bench Rates : One Hour Minimum	\$100.00	\$80.00
	2. TEST Fee - even if found to be serviceable or unrepairable, modules may TEST at BENCH rate	\$50.00 Minimum	
NOTE: All Service Calls are Billed with a Two (2) hour minimum Labor Service Charge, and in 15 min. increments thereafter.			
Rates Subject to Change without Notice Unless Part of an Existing Maintenance Agreement. costs will vary depending on job time & other variables. Service work at your facility is on a T&M basis and is not a guarantee of the reparability of, or current availability of parts for, the equipment to be worked upon.			
All service work performed will carry a 60 day On-Site Guarantee for any defects in materials or workmanship. All materials provided will be protected under Original Manufacturers Warranty. Secure-Tech.com Brand Modules are warranted for 2 Year FOB Factory.			

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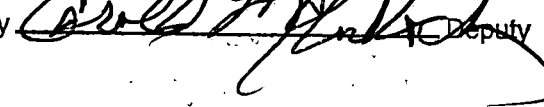
Douglas County

State of Nevada

CERTIFIED COPY

I certify that the document to which this certificate is attached is a full and correct copy of the original record on file in the Clerk/Treasurer's Office on this

20th day of Feb, 2014

By  Deputy